# Facilities Management for a North London GP Practice

## Ensuring Reliable Facilities to Support Exceptional Patient Care

### Challenge

A busy GP practice in North London needed a reliable facilities management partner to ensure their mechanical, electrical, and plumbing (MEP) systems remained fully operational. With patient care relying on uninterrupted heating, ventilation, and power supply, they required a proactive approach to preventative maintenance - minimising downtime, reducing repair costs, and ensuring compliance with healthcare regulations.

### Solution

We implemented a tailored monthly planned preventative maintenance (PPM) programme, covering key MEP assets such as HVAC systems, boilers, lighting, and water management. Our team carries out routine servicing, inspections, and system optimisations to prevent breakdowns before they happen. Additionally, we can offer 24/7 reactive support, ensuring any urgent issues are swiftly resolved to keep the practice running smoothly.

### Outcome

With our structured monthly maintenance plan, the GP practice benefits from a safer, more efficient environment for staff and patients. Regular servicing has minimised equipment downtime, ensured consistent compliance with healthcare regulations, and helped control long-term operational costs. Our proactive approach means the practice can focus on delivering exceptional patient care while we keep their critical infrastructure running seamlessly.

**Laura Cox**
**Facilities Manager**
**One Facility**

*"We understand how vital their services are to the community, and it's great to know that our proactive maintenance helps our client focus on patient care without worrying about facility issues."*