One Facility Ltd

Policies and Procedures

Quality Policy

Policy Statement

One Facility's business and Quality Management Systems are designed to support the objectives of the company in order to ensure profitability, long term customer and supplier relationships and the long term development of our company. To ensure One Facility Limited achieves these goals the company has developed its Quality Management System in line with the requirements of BS EN ISO 9001.

Personnel at all levels are encouraged to promote quality in all areas of their work and contribute to the continuous development and maintenance of our Quality Management System. The following points have been developed and communicated to all staff across the company to adhere to the Quality Management System principles;

- One Facility will continue the development and integration of the Quality Management System with the goal of remaining compliant to BS ISO 9001, improving performance and customer satisfaction.
- The company will set and maintain periodic reviews and establish objectives as part of our commitment to continuous improvement.
- Customer and contract requirements including statutory, legal and health and safety issues are achieved at every stage of the work process.
- The ability of our staff will be maintained through our training policy. Staff progression through opportunities and innovation is encouraged and all activities are monitored, reviewed and assessed in line with the Quality System.
- Collaboration and supply chain relationships form an integral part of our customer delivery. Sub contractors, suppliers and business associates will be assessed, monitored and reviewed to our set criteria to ensure that our service levels are maintained.
- We acknowledge that sufficient staffing levels and the correct equipment are paramount to achieving the above principles.

These objectives are continually reviewed and audited throughout the operational and support areas of our business, with findings, recommendations and amendments to our work processes communicated by our Board at all levels of our resource structure,

Simon O'Shea

Director

One Facility Limited